Thamires Azevedo

Senior QA Engineer | Manual and Automated Testing | API and Performance Testing

Cypress | Playwright | JavaScript | Fintech

CONTACT

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Location: Recife, PE, Brazil
Availability: on-site, hybrid or remote (Brazil and abroad), immediate start
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Website: https://azevedothamirest.github.io

PROFESSIONAL SUMMARY

Senior QA Engineer with 7 years of experience, 5 of them in fintech. Specialized in E2E test automation (Cypress and Playwright), API testing, manual testing and performance testing (k6 and JMeter). Key result: 82% reduction in critical production bugs by defining quality criteria together with Product and Engineering.

SKILLS

- **Test automation:** Cypress, Playwright, Selenium, Cucumber/BDD
- **Languages:** JavaScript, Java, Ruby, SQL, Shell Script
- **API testing:** REST APIs, Postman, SoapUI, contract testing
- **Non-functional testing:** performance and load testing (k6, JMeter), resilience of asynchronous flows
- **Messaging and async:** Sidekiq, queues and jobs
- **CI/CD and version control:** GitHub Actions, Git
- **Test management:** Jira, Xray, TestRail, SilkCentral, Trello, Azure DevOps (TFS)
- **Test planning:** test plan, test strategy, test cases, test coverage
- **Manual testing:** functional testing, exploratory testing, regression testing, integration, UAT, mobile (Android and iOS)
- **Practices:** Agile (Scrum and Kanban), shift-left, quality metrics, AI applied to QA

PROFESSIONAL EXPERIENCE

Senior QA Analyst

Grafeno - Fintech

São Paulo, Brazil (remote)

01/2021 - 10/2026

Career path: Junior III (01/2021), Mid-level (12/2022), Senior (09/2025)

Banking-as-a-service (accounts, payments and CNAB files). 6 squads of about 8 people each, in Scrum and Kanban.

- Led quality without a formal leadership title: technical and business reference for 6 squads on rules, contracts and platform behavior.
- Cut a squad's E2E regression from **3 hours to 30 minutes (83% reduction)** by redesigning 50+ Cypress scenarios.
- Brought quality into backlog refinement: rework dropped from **75% to 32%** and bugs per release from **29% to 13%** in one year.
- Defined critical bug criteria with Product and Engineering: critical production bugs dropped from **28 to 5 (82% reduction)**.
- Validated asynchronous flows between the core banking system and the partner bank (Vórtx), monitoring messages and jobs in **Sidekiq.**
- Tested the resilience of these flows: job failure and reprocessing, timeouts and partner bank downtime.
- Ran performance and load tests with **k6 and JMeter**.
- Tested the Grafeno mobile app on iOS via TestFlight.
- Wrote test plans and test strategies, designed test cases and tracked test coverage across squads.
- Took part in migrating the E2E suite from Cypress to Playwright.
- First QA hire at the company: documented rules and processes used by QA, Product and Engineering.

- Mentored **10+ QAs** through onboarding with my own slide deck, hands-on guidance in their first weeks, a walkthrough of every team's critical regression, and pairing on automation and manual testing.
- Built **QA Pulse**: quality reports from the Jira API to surface gaps and strengths of each team, **adopted by all 6 squads**.
- Built **QA Sidekick**: an AI assistant that reviews tasks for ambiguity and speeds up test case writing, **adopted by 3 squads**.

Test Analyst / QA

Accenture - Consulting

Recife, Brazil

02/2019 - 01/2021

Clients: Itaú, Prudential and TIM

- TIM: functional, regression and compatibility testing of the Android mobile app across multiple devices.
- Prudential: functional, integration and UAT testing of insurance systems, with test management in SilkCentral.
- Itaú: analysis and validation of test data with SQL queries.
- Automated repetitive runs with Shell Script on Linux.
- Managed bugs and evidence in TFS, working directly with stakeholders.

PROJECT

QA Scout

Creator and maintainer - Open source - 10/2026 - Present

https://github.com/azevedothamirest/qa-scout

- Chrome extension published on the Chrome Web Store for exploratory testing: records clicks plus console and network errors, builds the steps to reproduce and generates a Jira-ready bug report.
- AI integration (Claude) via MCP to run exploratory sessions.
- Suite of 176 E2E tests in Playwright across desktop, mobile and extension projects, with test coverage tracking and security and data privacy tests.
- CI/CD pipeline in GitHub Actions: critical-flow regression on every pull request, blocking the merge on failure, in under 2 minutes, with automatic results report and flaky test tracking.
- Automatic documentation deploy to GitHub Pages on every merge to main, with 130+ pipeline runs.
- Branching workflow (feature, fix, release), semantic versioning, CHANGELOG and UI in 4 languages.

EDUCATION

Postgraduate Degree in Software Quality Engineering - Centro Universitário Senac - 08/2023 - 08/2024 (completed)

Bachelor's Degree in Information Systems - UNINASSAU - 02/2018 - 12/2021 (completed)

CERTIFICATIONS

CTFL - Certified Tester Foundation Level - ISTQB - Issued 11/2021

CPA - Professional Certification (financial markets) - ANBIMA - Issued 07/2026

SFPC - Scrum Foundation Professional Certificate - CertiProf - Issued 06/2020

DEPC - DevOps Essentials Professional Certificate - CertiProf - Issued 07/2020

LGPD - Brazilian General Data Protection Law - Grafeno - Issued 05/2023

Lean Six Sigma White Belt - CertiProf - Issued 09/2023

LANGUAGES

Portuguese - Native

English - Upper intermediate (B2)